

What these organisations do:

The Central Agency for the Reception of Asylum Seekers (Centraal Orgaan opvang

asielzoekers, COA) is the first to receive candidates for civic integration and arranges their placement in a municipality. COA offers a civic integration pre-programme.

The education executive agency DUO (Dienst

Uitvoering Onderwijs) decides who must complete civic integration. Administers the central civic integration exams for language education.

The Municipality of Delft will conduct the broad intake and draw up a Civic integration and Participation Plan (PIP).

The Delft Support Youth Academy organises participation in the B1 path and holds progress meetings with integration candidates younger than 27 years of age.

Werkse! organises participation activities for the self-sufficiency and B1 paths and holds progress meetings with integration candidates 27 years of age and older.

Sagenn provides language classes for the B1 path.

Taalschool Rijswijk provides language classes for the self-sufficiency path and offers social assistance and the participation statement track.

What it means:

Broad intake. You will have an interview with a municipal worker to talk about your personal situation and you will take a test. This will show what your learning level is.

Civic integration consultant. They are my contact person at the Youth Academy or Werkze!; I have progress meetings with them.

Help with financial burdens. The Municipality of Delft will pay your rent, healthcare insurance premium and energy bills for at least the first six months. These costs will be deducted from your benefits. The rest will be deposited in your bank account.

Financial self-sufficiency. I make wise choices about how I spend my money.

Learning ability test. Test that shows what your learning level is. This is part of the "broad intake".

Learning paths. You will receive language lessons at the right level for you. There are three learning paths.

- The BI path. For learning the language (BI), knowledge of Dutch society and a good start in your (paid or volunteer) work.
- The educational path. For learning the language (BI-B2) and quick admission to a study programme. Especially for young people.
- The self-sufficiency path. For learning the language (A1-A2), knowledge of Dutch society and a good start in your (paid or volunteer) work. You will learn to get along in society.

Social assistance. A social worker helps with practical matters. Things like housing, benefits and going to the dentist or doctor.

Labour-market Participation Module (Module Arbeidsmarkt Participatie, MAP). Activities aimed at orienting you to the labour market.

Participation statement track (Participatie-verklaringstraject, PVT). Introduction to Dutch values: freedom, equality, solidarity and participation.

Civic integration and Participation Plan (Plan Inburgering en Participatie, PIP). All the agreements you make about your civic integration are set out in this plan.